

Hello,

We hope this message finds you well.

We are happy to say that we will be back to welcome you all from 12 noon on Friday 17th July. We are starting off slowly with a limited menu so that we can find our feet and make your experience the best it can be.

We are still the pub that you know and love, but for obvious reasons you may find it a little different when we open the doors. We are doing everything we can to make sure that returning to the pub is welcoming and friendly, whilst also putting your safety and that of our staff, at the heart of things. Whilst we find our feet and get used to the necessary changes, we are encouraging bookings only inside the pub, even if you are just coming for drinks. Our outside tables are also available to book, and a controlled queuing system will be in place at busy times. We would ask that you respect our neighbours when you are outside.

Some of our opening times will have changed and may have to change as we go so please check our social media pages.

You can find out more about our changes by clicking [here](#);

### **Car Parking**

We have positioned a marquee in part of our car park to offer more seating as in the main pub building space for seating is very restricted as it is a lovely thatched cottage not designed for social distancing so you will need to park on the road by the pub. Please take care to park on one side of the road only to leave space for village traffic.

### **Social distancing**

As much as we could all do with a hug, please respect yours and others personal space by maintaining a social distance where possible.

We will be asking customers to wait at the door for a member of the team to take you to your table, and to sanitise your hands on the way into the pub. The reason for this is so we can take the time to explain how things work and to also keep an eye on the number of people we have in the pub at any one time. This is also the reason why we're encouraging bookings only, even just for a drink at the moment.

Indoor gatherings should be in groups of up to two households (including support bubbles). Outdoor gatherings of 6 people or less can be from any number of households. If your outdoor gathering is of 7 people or more then all should be from no more than two households (or support bubbles).

At busy times, those without prior bookings may be asked to queue and as much as we'll try our best to get everyone a table, it may not always be possible, in order to keep everyone safe.

## **Cleaning**

We want to reassure you that there's regular cleaning going on in the pub as always and the team will be washing their hands every twenty minutes and sanitising 'touch points' every half an hour. The tables and chairs will be cleaned after each customer. At every step, we'll be following the highest of cleaning standards throughout the pub and in the kitchen.

## **Service at the table**

We'll do our utmost to keep a safe distance where possible when taking orders and serving your table. Menus will only be used once and recycled afterwards or laminated and sanitised after every use.

Cutlery, napkins and salt and peppers, will be placed on your table for each customer visit, which will be cleaned after every use.

## **How to order**

A member of staff will happily look after you at the table.

## **Space between tables**

We wanted to reassure you that care and consideration has gone into spacing the distance between the tables and positioning of the chairs.

## **Paying and Tips**

To reduce the handling of cash, we would ask that you pay by card or contactless payments methods wherever possible. If you would like to leave a tip, there's now an option to do so when you're paying your bill.

## **Toilets**

Toilets will be regularly cleaned and numbers visiting them at any one time will be restricted.

## **Children and dogs**

As much as they like to, please don't let them wander. Parents and guardians are asked to make sure children are seated and dogs are kept on a lead close to the table.

## **Government Test and Trace Scheme**

We will ask for contact details from a member of each party as per the Government steer to collect information to 'Test and trace' if needed.

## **Garden etiquette**

At our outside tables a queuing system will be in place at busy times and you will be seated by a member of staff. Please stay seated at your table and the staff will coe to you there is no bar service at the moment. We also respectfully ask that you do not move tables around, they have been positioned with social distancing in mind.

We hope you find all these changes reassuring and feel free to chat anything through with any of our team when you visit.